

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                              |   |                        |
|------------------------------|---|------------------------|
| In re Application of:        | ) |                        |
|                              | ) |                        |
| Mahesh RAJAGOPALAN et al.    | ) | Group Art Unit: 2614   |
|                              | ) |                        |
| Application No.: 10/720,784  | ) | Examiner: Addy, T.     |
|                              | ) |                        |
| Filed: November 24, 2003     | ) | Confirmation No.: 4941 |
|                              | ) |                        |
| For: METHODS AND SYSTEMS FOR | ) |                        |
| CONTACT MANAGEMENT           | ) |                        |

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed June 20, 2008, the period for response extending to September 22, 2008 (September 20 being a Saturday), Applicants respectfully request reconsideration of this application in light of the following:

**Remarks** begin on page 2 of this paper.